



Job title: Domestic Abuse Recovery Worker and Group Facilitator

Location: South London (further information at interview stage)

Hours: Part Time (25 hours per week)

Salary: FTE £30,000

Term: Fixed term till 31st March 2025.

Application process: Please send your CV and a cover letter outlining why you would be a good fit for the role to lorna@starsupport.org.uk

Application deadline: 13th May 5pm

Requirements:

- Whilst it is not necessarily an occupational requirement of this role to be fulfilled by someone who identifies as LGBTIQ+, as a by-and-for service, we are committed to ensuring we are represented by the communities we serve with a minimum appointment level of 80% LGBTIQ+.
- This post is subject to a satisfactory enhanced DBS.
- This post is subject to satisfactory references.

About this project:

This project is part of a new partnership between The Outside Project and Star Support, commissioned by the Mayor's Office and funded by the Department for Levelling Up, Housing and Communities. The new partnership will provide the UK's first dedicated refuge for LGBTIQ+ survivors of domestic abuse. As well as the refuge service, the funding allows us to provide community-based support at The Outside Project LGBTIQ+ community centre.

Job description

This role is to provide a high-quality support service to LGBTIQ+ people experiencing domestic abuse. The role of the recovery worker is to provide the emotional space and skills to allow the survivors to feel connected to their community and less isolated, to improve their confidence and self-esteem, to gain a greater understanding of domestic abuse and the techniques used by abusers and how to avoid and overcome abuse to develop greater resilience.

As the Recovery Worker, you will lead the creative projects for the organisation, using a wide range of tools to help the survivors we work with move forward in their lives. The post holder will work with all the residents in Star Refuge, supporting them one-on-one and through formal and informal group work. In addition, the post holder will run the weekly support group Star Lounge, held at the Outside Project.

Key Responsibilities:

You will be providing essential recovery work to LGBTIQ+ survivors. You will do this through developing and delivering:

- our weekly support group 'Star Lounge'
- Structure learning sessions, in a task-focused way, in a group and one-to-one format with residents on topics identified in their individual support plans, such as budgeting, meaningful occupation of time, cooking and other life skills.
- Using art and other creative and well-being-focused mediums in group settings to help survivors process their experiences in and trauma-informed way.
- To continually develop, in partnership with our Survivor Board, and deliver a range of trauma-informed group work and one-to-one activities.
- To manage volunteers, including student social workers within the group work programme.

Recovery Work:

- With LGBTIQ+ people who have experienced domestic abuse and are living in our refuge service, you will be providing them with support which is survivor-led and trauma-informed.
- Devising specific group work sessions to explore topics with survivors safely.
- Conducting risk assessments and other operational and administrative duties set out by the organisation.
- Assessing new group attendees.
- Working holistically to explore the recovery needs of LGBTIQ+ survivors, with a specific focus on well-being, isolation, and confidence and self-esteem.
- Working effectively with our established partners, such as The Outside Project, as well as with other organisations, building referral pathways for survivors.
- Maintain accurate and up-to-date case management records.
- To ensure your practice meets legal responsibilities regarding safeguarding the protection of children and vulnerable adults.

- Working with the leadership team to ensure that volunteers and student social deliver a high standard of service and receive appropriate supervision and support..
- To participate in the expansion of our recovery work.

Case Work

- To hold a caseload of up to two people with lower support needs.

Organisational Development:

- To provide day-to-day support for the organisation as a whole and undertake tasks.
- To assist in identifying and developing new Star Support services both now and in the future through engagement with our Survivor Board and other co-production mechanisms.

Person Specification

Job Title - Recovery Worker		
Category	Requirement	Essential (E) / Desirable (D)
Education	A good standard of general education demonstrated via good written and oral skills.	E
Experience, skills and knowledge	Good understanding of the needs and experiences of the LGBTIQ+ Community.	E
	Good understanding of domestic abuse and how it impacts LGBTIQ+ people.	E
	Experienced in working with LGBTIQ+ survivors of domestic abuse.	D
	Track record of developing and running creative groups.	E
	Track record of delivering training sessions.	D
	Good knowledge of safeguarding practices.	E
	Experience assessing, managing and holding risk.	E
	Experience in managing volunteers	D

Personal Attributes	A commitment to equality.	E
	Good communication skills.	E
	Ability to build rapport with survivors and other professionals involved in the case work.	E
	Good organisational skills, able to manage a complex workload.	E
	A commitment to your personal development.	E
	Ability to follow direction including abiding by organisational policy and practice,	E
	A passion for using arts, crafts and other mediums as a vehicle for self-care and discovery.	E

Assessment is via the covering letter, CV, interview and practical exercise, which forms part of the interview process.